

Extending iPECS Cloud to mobile and remote workers



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Discover the numerous benefits of Anywhere for iPECS for your business



CAR DEALERSHIPS

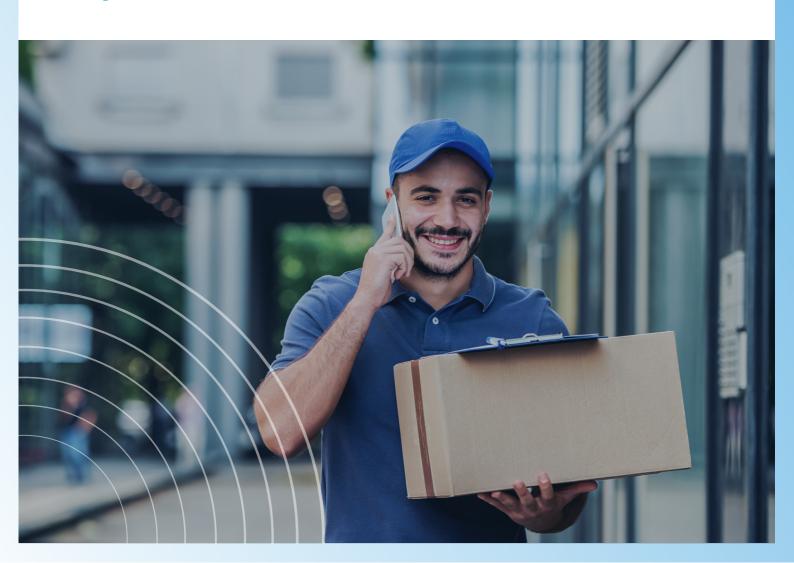
"Anywhere for iPECS is perfect for our dealership. The sales people are always on their mobiles and always rushed, so the idea of providing a secondary DECT phone or expecting them to use some kind of app just doesn't fly for us. The ability to set the service up so that they can make internal and external calls directly from their mobile phone is perfect. Add to that the fact that we can set the service up to show the number of the person calling them from the office makes things seamless. The sales team just saves the key contact numbers in their phone so that they always know who's calling. They have the freedom to roam the dealership and talk to walk-in customers. Add to that the fact that we can extend call recording and call analytics to the mobile users, Anywhere is perfect for us."

INDEPENDENT COURIERS

"As a small, independent delivery service we need a communications platform to cover all users – not just those of us in the office. Anywhere for iPECS allowed us to extend iPECS Cloud to our delivery drivers seamlessly. In all honesty, they are always on the go and so busy that the chances of them using some sort of app was minimal. When we found out that Anywhere for iPECS would allow the use of the native mobile dialler, allow extension-to-extension dialling, AND ensure that our Call Recording was extended to the drivers, we knew it was the perfect solution. We have Anywhere setup to ensure that our drivers know exactly who is calling them from the office, which ensures that all our calls are handled as efficiently as possible."

ACCOUNTANTS

"For us, the important factor is compliance in everything that we do. Our team will often speak to clients via their mobile and knowing that we can extend Call Recording to them is crucial. The fact that we can also store all SMS traffic in a secure location is an added bonus. Our team needed a communications solution that ensured that all mobile traffic was included and not delivered via a completely separate network. Anywhere for iPECS was the ideal solution."



As a mobile or remote worker, staying connected to colleagues and clients is crucial for productivity and success.

That's where Anywhere for iPECS comes in! This innovative service seamlessly extends iPECS Cloud to mobile and remote personnel. With no additional apps required, users can make and receive calls as normal. Businesses will additionally benefit from extending Call Recording and iPECS Analytics to their mobile and remote workers.

Stay connected and in the loop with Anywhere for iPECS.

What will Anywhere for iPECS do for you?

- App-free mobile integration to iPECS Cloud
- Smart SIM extends iPECS Cloud to mobile users
- Keep your entire team connected and compliant
- Use your native mobile dialler to make calls directly via iPECS Cloud
- Call recording and call monitoring is extended to all users
- Deliver excellent customer service whilst meeting compliance standards
- Secondary eSIM or physical SIM for business communications
- Keep personal and work numbers separate in one mobile device for added convenience and privacy



Benefits Overview



Customer Service

- Keep mobile staff connected and productive
- Make, receive, and manage calls just like office-based workers
- Seamless transition from working on-the-go to working in the office



Compliance

- Ensure compliance across all employees
- Optional SMS storage for enhanced compliance
- · Regulatory peace of mind



Easy-To-Use

- Minimal training for new users
- All call traffic is managed through the native mobile dialler screen
- No additional apps required



Two Lines - One Phone

- Secondary business line via e-SIM
- Keep personal and business call traffic separate
- Personal mobile number remains private



Call Management and Reporting

- Complete visibility of all call traffic
- Mobile call data monitored and reported alongside back office





